

Our Services Lines

Type of Service

Permits	Contact No.
Fruits and Vegetables (Import)	6325 7599 / 6325 7620
Import permits and other import enquiries (Food)	6325 0783 / 6221 5056
Plants (Import)	6751 9842 / 6751 9843
Port Clearance for local (offshore) fishing vessels at Senoko Fishing Port	6257 6721 / 6257 9760
Port Clearance for foreign vessels at Jurong Fishing Port	6265 1680
Fish (Import)	6325 7102 / 6325 7652
Meat (Import)	6325 7624 / 6325 7617 / 6325 7683

Licences

Licences	Contact No.
Farms	6325 7662 / 6325 7322
Aquarium	6471 7198
Pet Licensing, Animal Exhibition & Pet shop	6471 9987 / 6471 9986
Commercial Floating Fish Farms, Kelongs & Fishing vessels	6325 7667 / 6325 7321
Meat & Fish Processing Establishment, Coldstores & Poultry Slaughterhouses	6325 7100 / 6325 7680 / 6325 7634
Veterinary	6471 9992
Offshore Fisherman, Commercial Vessels & Fishing Gears at Senoko Fishing Port	6257 6721 / 6257 9760
Registration of Importers of Processed Food & Food Appliances	6325 8496 / 6325 3016

Food

Food	Contact No.
Enquiry on Import Procedures	6325 0783 / 6325 0784
Complaints	6325 8497
Enquiry on Food Legislation (New food ingredients and additives)	6325 1227 / 6325 3092
Enquiry on New Nutrition/Health Claims/Artificial Sweetening Agent Licence	6325 8556 / 6325 8551
Food Export Certificates: Veterinary Health Certificates for meat, fish and dairy products	6795 2838

Type of Service

Factories

Contact No.

Factory Grading

6325 7139 / 6325 5481

New Food Factory Licence

6325 8492 / 6325 7100

Animals

Contact No.

Control of Strays

1800-4761600

Information on Animal Care & Welfare
Enquiries on Import, Export & Transhipment

6471 9996 / 6471 7198

Dragon Fish Farm

Contact No.

Registration and Tagging enquiries

6751 9851

Pest Control

Contact No.

Pesticide Registration / Pesticide Operator Certificate (For Agricultural Use Only)

6325 7680

Fumigation

Contact No.

Wood Packaging Material (ISPM 15)

6751 9842

Plants

Contact No.

Enquiries and diagnostic services on plant pests, diseases and plant nutrition

6316 5168 / 6316 5188

Horticulture

Contact No.

Horticulture services

6751 9822

Farm Land

Contact No.

Farm Land Enquiries

6325 7662

Laboratory Services

Contact No.

Diagnosis of Animals, Birds, Fish Diseases & Plant Pests and Diseases

6316 5168 / 6316 5188

Chemical & Microbiological Analysis of Fresh Food Produce & Food Products

6795 2829 / 6795 2822